

A QR code tool allowing consumers access to important patient brochures in the top 4 languages of Liverpool.

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Background

Maintaining access to patient information brochures on wards has always been a challenge.

It is difficult

- keeping brochures up to date,
- ensuring copies are available in multiple languages, and
- managing infection prevention guidelines that required the removal of brochures from the public in clinical areas.

Aim

We wanted to develop a tool that would achieve a number of outcomes:

- Easy access to the most up to date and highly relevant patient information brochures.
- Increase access to information in the top 4 languages of Liverpool Hospital.
- Reduce the footprint on the environment caused by unnecessary printing of brochures.

Method

- A list of relevant patient information brochures was generated along with links directly to the authors' websites.
- A poster was developed that included simple instructions (in the top 4 languages of Liverpool) with a QR code to scan providing electronic access to the patient brochures.

Results

- All wards and clinics at Liverpool Hospital have the poster displayed.
- Patients, visitors, and carers now have access to the new QR code tool providing easy access to all highly relevant patient information.
- The QR code has been promoted to staff via newsletter.
- Staff have access to a weblink to access this tool and can print relevant up to date copies (in the top 4 languages of Liverpool Hospital) of patient brochures for their patients when required.

Conclusion

- The new QR code tool developed will help staff and patients access highly relevant patient information in multiple languages.
- It will assist staff to distribute the most up to date versions to patients across Liverpool Hospital.
- It will reduce unnecessary printing which will be better for the environment.



Scan here to find patient brochures

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